

# Introducing DXC Fruition and our global Service Now Practice

## DXC Fruition



10+



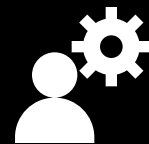
4,000+



1,800+



340+



700+

400+  
System Admins  
190+  
Implementation  
Specialists  
70+  
App Developers



- ▶ Based in USA
- ▶ Created in **2008**
- ▶ Dedicated to **ServiceNow**
- ▶ Acquired by CSC in 2015



- ▶ Based in the UK
- ▶ Created in **1998**
- ▶ Dedicated to **ServiceNow** since 2010
- ▶ Acquired by Fruition Partners in 2014



- ▶ Based in Canada
- ▶ Created in **2011**
- ▶ Dedicated to **ServiceNow**
- ▶ Acquired by Fruition Partners in 2014



- ▶ Based in Europe
- ▶ Created in **2008**
- ▶ Dedicated to **ServiceNow**
- ▶ Acquired by CSC in 2016

UXC KEYSTONE

- ▶ Based in Australia
- ▶ Created in **2009**
- ▶ Dedicated to **ServiceNow**
- ▶ Acquired by UXC
- ▶ UXC acquired by CSC in 2016



- ▶ Based in UK
- ▶ Created in **2013**
- ▶ Dedicated to **ServiceNow**
- ▶ Acquired by DXC in 2018



- ▶ Based in Nordics
- ▶ Created in **2012**
- ▶ Dedicated to **ServiceNow**
- ▶ Acquired by DXC in 2018



- ▶ Based in Europe
- ▶ Created in **2002**
- ▶ Dedicated to **ServiceNow** since 2005
- ▶ Acquired by DXC in 2017

# AIOps Mission

## Challenge

Customers and users take '*always available and performance*' for granted and expect nothing less

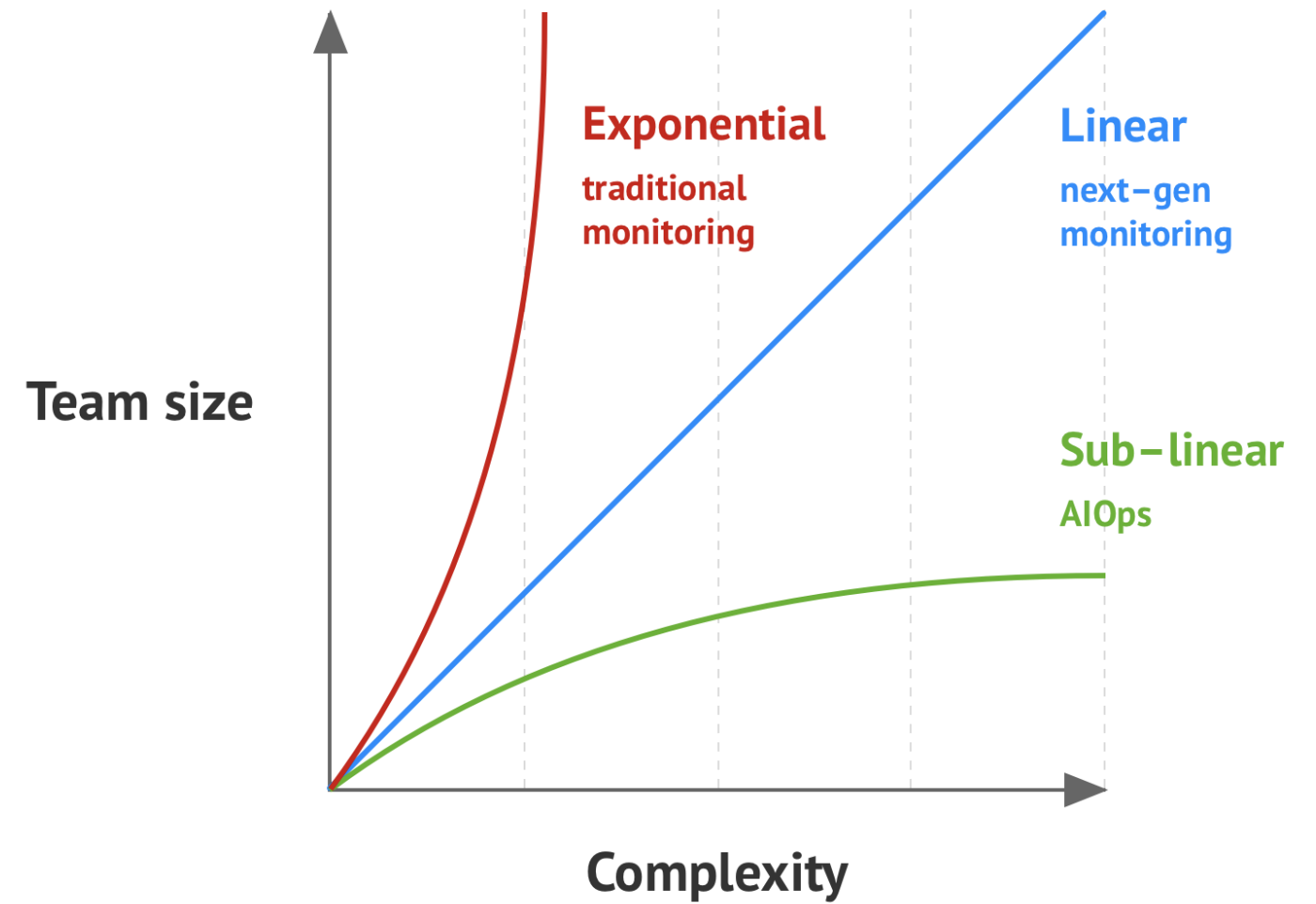
But

*More effort and knowledge is needed to keep IT up and running and customers satisfied, because*

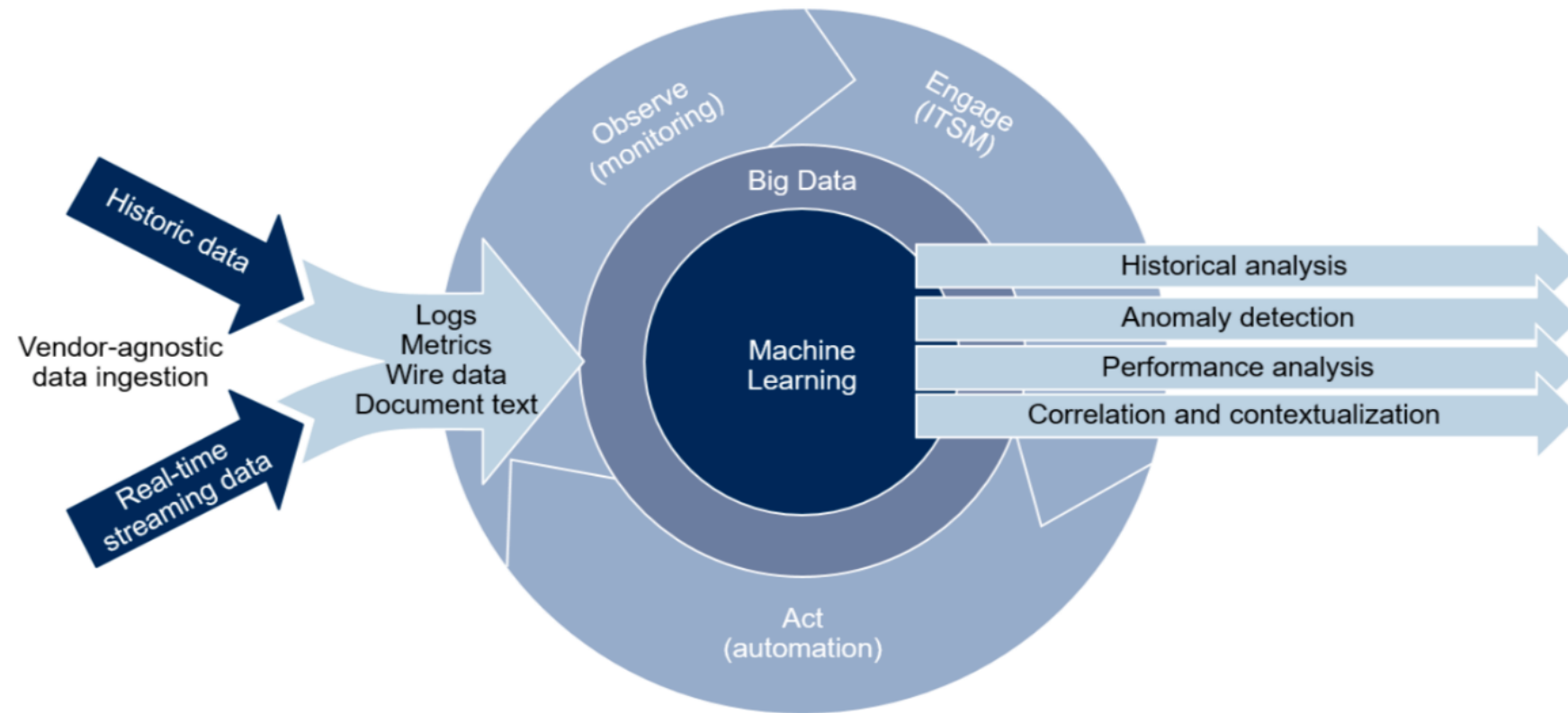
The data volume, variety and velocity is *growing exponentially and*

The overall IT landscape is becoming *more and more complex*

## Operational scalability and increased productivity



# AIOps?



AIOps platforms enhance IT operations through greater insights by **combining big data, machine learning and topology visualization.**

Gartner®

# Fruition & StackState - together towards AIOps

